

Job Description

Job Title	Surgical Procedure Verifier
Department	Business Office
Reports to	Business Office/Patient Services Manager
Date	July 2012

Beacon Hospital Mission Statement

The Mission of UPMC Beacon Hospital is to provide exceptional patient care in an environment where quality, respect, and compassion are at the centre of all we do.

The Verifier Role

To be a member of the Business Office team forging strong links with surgical services staff and consultants to ensure that absolute accuracy of theatre cases (a) scheduled, (b) recorded on the OR record and (c) billed

Key Responsibilities and Deliverables

- Confirm that all cases are accurately and completely documented and that all cases are 'verified' within the system on a daily basis.
- Verify the Surgical Profile for every case performed in the Theatre verifying clinical data and codes which routinely passes to Patient Billing.
- Perform daily charge reconciliations to ensure all charges generated the previous day, arrived in the Billing module (BAR).
- Maintain and apply accurate coding for each case as it occurs, verifying booked cases to actual procedures.
- Work with Billing and Theatre to build new procedures and add associated charges as needed.
- Provide the first level of Meditech patient services/billing system support as problems are reported by the Peri-Operative Manager / Theatre Staff.
- Work as a liaison between the Information Technology and Theatre teams as problems are verified which require the next level of support.

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- Work to maintain strong communications and a cooperative working relationship with Peri-Operative Manager, Theatre Staff, Nursing staff, HCA's, clinicians who interact with and within the Theatre.
- Work with Supply Chain Management to manage consignment and temporary consignment items.
- Participate in Operating Room Audits and SOX Quarterly Audits as needed.

Interaction with other Departments:

- Extensive interaction with other departments.

Respect and Recognition

- Demonstrates respect for the individuality and diversity of internal and external customers.
- Respects the value and contribution of every individual, thus creating a healthy work environment.

Problem Solving and Decision Making

- Facilitates and / or makes effective, timely decisions and resolves identified problems. Identifies root causes of problems rather than simply addressing symptoms. Looks "outside the boxes" in analyzing problems/issues and developing solutions.

Positive Communication Skills

- Presents ideas and information in a clear, concise manner both written and verbally. Adapts communication style to different audiences. Encourages open expression of diverse options/ideas. Keeps others well informed and is open and honest with information. Demonstrates good listening skills.

Creative Thinking

- Generates novel and valuable ideas and facilitates changes hospital-wide and within department related to systems, services, products, methods and processes.

Self Learning and Development

- Actively solicits opportunities for learning and ongoing professional development needs. Demonstrates ability to learn quickly from experience and feedback. Takes responsibility for success in one's area, demonstrating full understanding of job duties in performing assigned tasks.

Commitment to Organisation

- Demonstrates commitment to hospital and organization through consistent practice of Guiding Principles. Recognizes that this position is one of a role model to staff everywhere in the organization. Work attendance is prompt and regular in keeping with supervisory responsibilities.

Person Specification

Qualifications	<ul style="list-style-type: none">• Leaving Cert or Equivalent.• RGN (Registered General Nurse).
Experience	<ul style="list-style-type: none">• Experience using IT systems.• Experience working with auditing and/or reconciliation processes would be an advantage.• Previous administration experience within a medical environment will be viewed favourably.
Job Specific Competencies and Knowledge	<ul style="list-style-type: none">• Competence in the use of computers with knowledge of Excel, Word, Outlook.
Personal Competencies	<ul style="list-style-type: none">• All posts in Beacon Hospital require a high level of flexibility to ensure the delivery of an effective and efficient service. Therefore, the post holder will be required to demonstrate flexibility as and when required by their manager of hospital management.• Good communication skills.• Excellent interpersonal and team working skills.• Ability to work on own initiative, unsupervised.

This job description is intended to be an outline of the areas of responsibility and deliverables at the time of its writing. As the Hospital and the post holder develop, this job description may be subject to review in light of the changing needs of the Hospital.

Job Description received by employee _____

Signature

Date